



**TVA** EnergyRight®

**We are  
here to  
help!!**



Huntsville Utilities employees are your neighbors, who also pay utility bills, and receive no discounts or bonuses... **which is why we understand** how challenging rising energy costs can be.

Whether it be wasted energy or financial woes, there are programs/agencies that can help. Please scan the QR code on back or visit [www.hsvutil.org/We\\_Care](http://www.hsvutil.org/We_Care) for more info on:

## **Financial Assistance**

**Agency Assistance - Call 211.** They have info on assistance for utilities, rent, groceries, etc., for qualified applicants.

**LIHEAP energy bill assistance** -a federally-funded program administrated by the Community Action Agency of Huntsville/-Madison & Limestone Counties.

**Payment Arrangements-** call HU's Customer Contact Center at (256) 535-1200 to see if you qualify for installment payments.

**Average Monthly Billing (AMB)** - an optional program at HU, AMB averages 12 months of utility bills for lower bills year round.

## Energy Efficiency

**Home Energy Survey Program (HESP)** - on-site inspection with detailed report.

**Energy Tips** - Tips to help you lower energy consumption are available on HU's website and YouTube channel.

**How to find AMI data - Learn your consumption habits.** Tutorial video is on YouTube: Electric Usage Data Tutorial Video - My Accounts Portal

**EnergyRight®:** TVA also provides options to help you save.

**DIY Home Energy Assessment** - Free online assessment at your pace and time.

**Virtual or In-Person Home Energy Evaluation** - <https://energyright.com/residential/services/home-energy-evaluation/>

## Off-Bill Financing

Found out you have to upgrade appliances or your HVAC system?

**VanderbiltEnergyright.com** - offers off bill financing to qualified customers.

For more information on these programs, please scan the QR code or visit:

[www.hsvutil.org/We\\_Care](http://www.hsvutil.org/We_Care)



## Help HU serve you more efficiently!!

Please take time to update your phone number, email, and other important information on your account. You may do so online in *My Account* (accessible at [www.hsvutil.org](http://www.hsvutil.org)) through the **Contact Info** tab, or by calling the Customer Contact Center at **256-535-1200**.

[www.hsvutil.org](http://www.hsvutil.org)

Search "Huntsville Utilities" on these social/informational platforms:



Huntsville Utilities is an equal opportunity residential utility service provider. We do not discriminate in the terms, conditions, or provision of services based on race, color, religion, sex, disability, familial status, or national origin.

Huntsville Utilities es un proveedor de servicios residenciales públicos (electricidad, gas y agua) que ofrece igualdad de oportunidades. Nosotros no discriminamos en los términos, las condiciones, o las provisiones de nuestros servicios basados en la raza, religión, color, sexo, discapacidad, estado familiar u origen nacional.